

2020-2021 ANNUAL REPORT

ChaplainWatch Inc.

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WHO WE ARE

Our Mission

Watching Out For You When Good Times Go Bad.

Our Calling

Isaiah 62:6

"I have posted watchmen on your walls, Jerusalem; they will never be silent day or night. You who call on the LORD, give yourselves no rest"

Lamentations 2:19

"Arise, cry out in the night, as the watches of the night begin; pour out your heart like water in the presence of the Lord. Lift up your hands to him for the lives of your children, who faint from hunger at every street corner."

Our Values

DIVINELY LED

INTENTIONAL INTERVENTION

OWNING RESPONSE-ABILITY

PEOPLE MATTER

Our Projects

NIGHTWATCH

Watching out for you when good times go bad in the entertainment precincts overnight

- NightWatch Chaplains – proactive patrols providing public safety in public spaces
- NightSafe Rest and Recovery – A safe place for you providing safety comfort and somewhere to rest when intoxicated.

STREETWATCH

Watching out for you when your good times go bad and you find yourself in need.

- Vans and Kitchens (VAKS) – vaks.org.au Your one-stop online directory to connect with food and homelessness services.

LIFEWATCH

Watching out for you when good times go bad through crisis or disaster

- Community Crisis Chaplains – responding to the community in Crisis and Disaster.

CHAIRMAN'S REPORT

"Growth equals change. If you want to get better, you have to keep changing and improving. That means stepping out into new areas."

This quote from John Maxwell, widely considered to be one of the world's top leadership thinkers, captures the last twelve successful months with ChaplainWatch. As the global pandemic (COVID19) continued impacting our everyday lives throughout 2020/21, ChaplainWatch successfully doubled the size of its operation "stepping out into new areas" with expansion of its NightWatch service to Sunshine Coast, Bundaberg, Rockhampton, and Gladstone while continuing to drive and improve initiatives within LifeWatch and StreetWatch.

Jesse Webb, CEO of ChaplainWatch, has been instrumental in his leadership and commitment to ensure the standards and professionalism that is critical to the success in our operations in the Brisbane entertainment precincts is matched in the new precinct areas. This was recognized by the Department of Communities, Housing & Digital Economy with extension of funding within these new areas for 21 months between July 2021 - March 2023. We continue to be grateful and blessed by this partnership with the Department which has enabled ChaplainWatch to execute our vision throughout Queensland.

It is inspiring to see Senior Chaplain Lance Mergard continuing to drive forward the Community Crisis Chaplaincy (CCC) initiative. On numerous occasions over the last 12 months, Lance and other Chaplains have attended critical incidents and provided essential on-scene support and counselling to secondary victims. The response to the presence of the Chaplains from both the emergency services and local community continues to be extremely positive and the expansion of this service will be a key focus in 2022.

The financial management and governance of ChaplainWatch continues to provide strength to the sustainability of our work. The primary fundraising event, the Purple and White Ball, held in February 2021 was another resounding success. We were privileged to have outstanding attendance from state and local government officials, corporate supporters, and long-term friends of ChaplainWatch, raising more than over \$46K. Recognition and appreciation go to the events organising committee led by Mandy Cooper and Karen Howe.

The success of ChaplainWatch comes from its people. The commitment and diligence of the staff, volunteers, and Management Committee is unwavering. It was incredible to see everyone come together on September 14th to celebrate ChaplainWatch's 20 years of operation. The highlight of the night was a recognition film by Surge Media, produced by Karen Howe, that captured the heart of ChaplainWatch and the unquestionable commitment of the Founder/Senior Chaplain Lance Mergard to bring a chaplaincy-inspired, faith-based ministry to the entertainment precincts of Brisbane- watching out for you when good times go bad.

With continued positive growth and increasing needs within our community for chaplaincy-based ministry to reach people at times of greatest crisis, it's heartening to know that ChaplainWatch is in the strongest possible position to continue to serve its community.



Ross Howe



SECRETARY'S REPORT

Moving forward...

As ChaplainWatch celebrates 20 years of formal operations under that name, one would think this momentous anniversary would give us some licence to rest on our laurels. Perhaps... but definitely not what is happening. As an organisation, ChaplainWatch is working harder than ever to build and expand on our experience rather than simply relying on past achievements. This is the essence of progress or, to borrow the catchphrase of former PM Julia Gillard – moving forward.

Moving forward, particularly at such a rate that we have seen from ChaplainWatch's rapid expansion over the last 18 months from Brisbane to serving the communities of Sunshine Coast, Bundaberg, Gladstone and Rockhampton, takes a self-confidence borne of 20 years of experience of the good, bad and in-between. We are still learning and, whilst that process of growth is never-ending, ChaplainWatch has a firm grasp of who we are and why we are here.

From our volunteers who are giving their time to learn and then serve the stakeholders and revellers of our entertainment districts, to our staff who display front-line leadership week-in/ week-out, to our management committee who bring together such a diverse range of talents for common purpose, we –

- are divinely led; and
- serve those who are in crisis, at risk and in need.

"God arms me with strength,
and he makes my way perfect.

He makes me as surefooted as a deer,
Enabling me to stand on mountain heights.

He trains my hands for battle;

He strengthens my arm to draw a bronze bow.

You have given me your shield of victory.

Your right hand supports me;

Your help has made me great.

You have made a wide path for my feet

To keep them from slipping."

Psalm 18:32-36

God doesn't promise to eliminate challenges. The past 12 months have thrown up the inevitable growing pains of rapid expansion, such as the challenge of assembling new teams to serve our regions and the infrastructure to support them (e.g. operating space, supplies, local business and community contacts).

God gives us the strength to meet those challenges. This has been manifest by the hard-work, dedication and enthusiasm to get the job done by our leadership team, both new and old, together with our wonderful staff and volunteers who are out patrolling and serving Brisbane and now the regions. Since last year's AGM, our management committee has met four times. There were no changes to the committee, who have provided stability, continuity and dedication to ChaplainWatch's operations. We will likely see the committee grow with the introduction of operational support to give Lance and Jesse more opportunity for organisational development.

My sincerest thanks to –

- Pastor Lance, our inspiring leader;
- Jesse, for his enthusiastic, dignified and faithful management;
- Ross, particularly for the many hours of tutelage that most are unaware of;
- Kalum, for his financial oversight;
- Rod, for his specialist knowledge in the charitable/ NPO space;
- Mark, for his spiritual wisdom and experience;
- Trent, for his industry experience and innovation; and
- Mandy, for her prodigious fund-raising and business nous.

Special thanks also go to Jenny and Karen for their continuous service and all our spouses who support us in what we do.

If we had no rough roads to walk, no mountains to climb and no battles to fight, we would not move forward. Divinely led and brothers/sisters-in-arms, we are not alone but strong in the face of a bright and ever-changing future.

For this I thank you all and say it has been a privilege to serve for another year.

I commend this Secretary's report to the ChaplainWatch 2021 AGM.

Peter Van Eps



CEO REPORT

It is my great pleasure to provide this, the 2020-2021 CEO Report for ChaplainWatch Inc.

In my CEO report for 2019-2020, I described 'uncertain' and 'unprecedented' as being the fertiliser upon which ChaplainWatch would grow. Boy was I more correct than I ever realised!

Moving from a year of bushfires and long covid lockdown, I had anticipated some time to breathe as Queensland kept Covid's disruption to a minimum. However, the Lord had other plans, and it was just over one year ago, at the 2019-2020 AGM, that I had the pleasure to announce that ChaplainWatch had just been successful in securing funding to begin operating our NightWatch and NightSafe services in four new cities: Sunshine Coast, Bundaberg, Gladstone and Rockhampton.

When we tendered, I told the team that we would be blessed if we were entrusted with this opportunity but we would also be blessed if we weren't so entrusted. I said this because one of our values at ChaplainWatch is *Owning Response-ability*, a value that recognises our commitment that, having taken on the care of a city, ChaplainWatch will only accept serving in the best possible way. To this end, we have taken on the challenge with gusto and began delivering services in all four cities just two weeks after our successful tender was announced.

It has been a privilege to see the teams in each of those precincts take on the mission, ministry, values and practices of



ChaplainWatch as they have pioneered these four new ministries.

Each team is truly 'doing' NightWatch Chaplaincy in their own context and has risen to the chaplaincy-inspired calling upon which we are founded. As Chaplains, we serve for the peace and prosperity of the city to which we have been called. This means doing so much more than just 'cleaning up vomit and putting bandaids on'. In just one year our teams have already impacted on the overall safety, cooperation, wellbeing and culture of the night-time economy in their city. From getting the lights turned on in Rocky, to showing the full value of rest and recovery on the Sunshine Coast, building cooperation between emergency services and stakeholders in Bundaberg to showing venues why chaplains are so much more than first aiders in Gladstone, each of these pioneering ministries have taken all that we've learned in 20 years, and figured out how to express and action it in whole new contexts.

At the same time, our NightWatch teams in Brisbane have not sat back on their laurels, but continue to increase and expand on everything that has been achieved in the 20 years we have been serving our state's

wonderful capital. In fact, in a year still impacted by Covid and several lockdowns, the NightWatch and NightSafe teams in Brisbane have been in greater demand than ever, as police, ambulance, taxi and venues increase their trust and reliance on the heart and expertise of the team there.

What a year to mark our 20th birthday, since it all began on September 11, 2001, with one man's decision to cross a road and save a life! The doubling of the size of our organisation is such a testament to the incredible foundations that have been built since then.

As for the man who crossed the road? Surely he is resting up satisfied with all that has sprung from his inspiration?

Not even close. Amongst all the action of expanding and supporting our new state-wide organisation, our founder, Lance Mergard OAM, has continued to find gaps to watch out when good times go bad for the people of Brisbane, and has moved further into the establishment of the Community Crisis Chaplaincy service, and has been on the front-line supporting people impacted by many of Brisbane's most upsetting incidents and crises.

The ongoing redevelopment of the vaks.org.au website is yet another evidence, that ChaplainWatch stands ready to serve in diverse and dynamic ways through another 20 years.

We stand truly blessed in a position to see our arms widen as we are trusted to serve further and wider than ever before. The Lord has been so good to us for the past twenty years. Now is not the time to drop the ball, but to take the talents we have been entrusted with and to invest them wisely into the future. All that said, it is also a time to reflect on the mission, values and faith that have carried us to this place of great privilege. Like the message for the church

in Ephesus, contained in Revelation 2, let us not forsake our first love:

"These are the words of him who holds the seven stars in his right hand and walks among the seven golden lampstands. I know your deeds, your hard work and your perseverance. I know that you cannot tolerate wicked people, that you have tested those who claim to be apostles but are not, and have found them false. You have persevered and have endured hardships for my name, and have not grown weary.

Yet I hold this against you: You have forsaken the love you had at first. Consider how far you have fallen! Repent and do the things you did at first. If you do not repent, I will come to you and remove your lampstand from its place."

I'm very excited for the coming years as we work from solid foundations built on trust and committed service, to do more and to do new. Let us now be humbled to our Lord, that he might make our lamp burn even brighter that even more darkness may be dispelled by the light we are so privileged to carry.

Thank you to the many who have persevered in service, or who have supported ChaplainWatch in so many ways over the past 20 years. The cities of Queensland are better because of the seeds you have planted.

Finally, Congratulations to my mentor and friend, Chaplain Lance Mergard OAM, for twenty years of amazing service and ministry. I remain dumbfounded at the trust you have placed in me to lead this organisation built on your vision, blood, sweat and tears. Happy birthday ChaplainWatch, and here's to twenty more!

OUR PROJECTS



NIGHTWATCH & NIGHTSAFE

NIGHTWATCH BRISBANE - TEAM LEADER, CHRIS OWENS

Needless to say, this was a tremendous period for the NightWatch Chaplaincy and ChaplainWatch as a whole. We established four new precincts around Queensland. We won the tenders on the 16th of October to start on the 1st of October. This meant all hands on deck to find the right people and get to work setting these precincts up. A task that took a lot of our attention in Brisbane. Having said that the team here continued to do an amazing job out on the street. They dealt with waves of COVID followed by waves of revellers desperate to get out of their homes. A still decreasing number of available Ambulances on the Friday and Saturday nights has meant an incredible increase in the number of calls we are being sent to by 000 ambulance dispatch. This practice of sending

a Chaplain when an ambulance has been called seems to have support from the highest levels. We also wrapped up our Wednesday Night shift with a very limited number of service users accessing the service during those hours. In total Brisbane's NightWatch and NightSafe teams were a part of 4,504 incidents and impacted through their intervention and patrol, many more. I am so proud of my team taking on the challenge of change corporately with restructuring and new precincts, socially with COVID restrictions, and with the increased need for our services. Not only taking it on but continuing to provide the highest levels of service to those in need. I continue to count it an honour and a privilege to work alongside all of you and look forward to all I know God has for this amazing ministry.



NIGHTWATCH ROCKHAMPTON - TEAM LEADER, DYLAN CLENDINNING

The 2020/21 financial year was a significant one for NightWatch Rockhampton. Establishing the NightWatch service in November 2020, ChaplainWatch has successfully expanded its mission of watching out for you when good times go bad into a new city. In order to serve the city of Rockhampton and the ChaplainWatch mission statement effectively, the NightWatch team in Rockhampton has focused on two core areas. Building strong relationships with stakeholders and patrons in the precinct and maintaining a consistent approach to supporting stakeholders and service users. Strong relationships contribute to the successful venture of any organisation but, acknowledging Rockhampton's family-oriented culture, relationships have been the greatest proponent of the success of NightWatch. By spending considerable time talking to security, venue management, and patrons,



NightWatch Rockhampton established itself as a down-to-earth and human-centred service, despite the professional appearance of the uniform and vehicles. Maintaining consistency within the Rockhampton NightWatch service has led to greater trust in the service and has gradually opened doors to support more venues.

We have made it a key priority to respond to hotline calls within ten minutes and to maintain service availability for our stakeholders and vulnerable service users when they require assistance. Focusing on these two core areas have enabled ChaplainWatch to create a solid cornerstone to build on in the next financial year: bringing the service to its fruition with the opening of NightSafe.

NIGHTWATCH SUNSHINE COAST- TEAM LEADER, FRANK FIORENZA

Some of the major events within the year for Sunshine Coast have been commencing the 3 precincts in the area, this includes Caloundra, Mooloolaba and Maroochydore. Within those areas, we have built amazing relationships with venue staff, security and emergency services. The relationship built with the emergency services staff has been a tremendous help to providing the precinct with a collaborative and holistic service especially with the inception of the Rest and Recovery space in the Maroochydore precinct.

The Rest and Recovery space has been one of the biggest highlights of the year with a safe space being developed for service users in the Maroochydore precinct. Starting New Year's Eve 2021 the service has had regular visitors and service users through its doors consistently every weekend. This has reduced the number of emergency service call-outs to the precinct and prevented a large number of patrons from attending the ER at the hospital. We have had the capacity in the past year to develop a relationship with QAS that has allowed them to hand over duty of care to our staff and find alternative ways home for the service users.



NIGHTWATCH GLADSTONE - TEAM LEADER, PAUL KOEN



What an amazing journey, ChaplainWatch Gladstone has started operation in town since November 2020 and has made a significant change in our SNP area looking after people when good times go bad. We provide a service and ministry connecting with the community as people matter to us too.

As a team, we have interacted with the patrons at night, venue owners & staff, security staff, local QPS & QAS, the churches, Chaplains, and schools in town. We connect, interact and attend the meetings of the Gladstone Interagency, The Gladstone & District Liquor accord, Gladstone Region Awareness and Suicide Prevention (GRASP), Boyne Smelters Limited Community Forum and Gladstone

Regional Council workshops every month and has been invited to attend to community functions and as guest speakers.

One of the highlights was when we were able to secure our own Rest & Recovery building just up from MIE PLACE NITE-CLUB at 24 Goondoonstreet. This building will be fitted out and planned to have it ready before the start of the December holiday season. A group of volunteers from Movement Day Gladstone has helped us on a Working Bee to clear all the bushes and we have seen our community starting to get involved too.

More than that we have been blessed by an amazing team of Volunteers & Staff that has helped us to operate everyweekend. Thanks to Michelle, Zanelle, Elana, Nick and recently Jarek.

With the amazing team in ChaplainWatch Brisbane caring, helping, supporting, and training us here in Gladstone, it has helped us to feel part of the bigger family. A special thanks to everyone in Brisbane, the Team Leaders in the Sunshine Coast (Frank), Bundaberg (Andrew) and Rockhampton (Dylan) for your friendship and doing the journey together. We certainly have experienced God's favour upon this ministry and are looking forward to being blessed and having an impact in the communities we serve.

NIGHTWATCH BUNDABERG - TEAM LEADER, ANDREW STEEL

I am currently the Team Leader for the ChaplainWatch service that provides support services to patrons on Friday and Saturday nights. In this role, my team provides help to vulnerable intoxicated patrons including first aid, problem-solving and referral to other agencies as required.

Since the commencement of ChaplainWatch in Bundaberg in November 2020 the ChaplainWatch has engaged in assisting hundreds of service users that have required our help or asked for assistance during their night out. Service users are always thankful for our assistance as we usually come across them weeks or months later, and they will go out of their way, thanking us again and telling their friends how NightWatch helped them.

At the commencement of NightWatch in Bundaberg we have noticed a reduction in Ambulance calls to service users as QAS has also commented that they have minimal jobs in the night precinct because of our presence.

Since we have been operating, this has been noticed more so in the last 4 months as NightWatch has been able to assess and manage situations that may not require QAS assistance and do transport for less serious situations after observation has been performed.

NightWatch has also been able to collaborate with Police, Security, services and venues.



LIFEWATCH

SENIOR CHAPLAIN'S REPORT - SENIOR CHAPLAIN, LANCE MERGARD

Napoleon Hill said "Patience, persistence, and perspiration make an unbeatable combination for success". Yet for the past 20 years we found a better way.

Happy 20th birthday ChaplainWatch. What a ride.

It has felt as if we advanced blindly, not knowing where the next step should be. Looking back though, we took each step to move forward with conviction.

There were no road maps, no Dr Google's, no textbooks. Some would say that ChaplainWatch is a concoction of trial and error. Yet somehow we landed on our feet. It is a success story and something to be proud of. And yes Napoleon Hill assertion that patience, persistence, and perspiration is part of ChaplainWatch's 20 years of amazing growth.

But I know it is something more. Isaiah 48:17 "Thus says the Lord ... "I am the Lord your God, who teaches you to profit, Who leads you in the way you should go.

A part of my role as Senior Chaplain, I am charged to 'maintain and continue to provide vision, understanding, encouragement, and oversight for ChaplainWatch'.

This is our 20year testimony—it was the Lord who led us in the way we should go.

Did I know it then? No. Do I know it now? Yes. It is only with hindsight that I can see how the Lord has led us and taught us and blessed us.

Knowing that we have placed the Lord God as head of ChaplainWatch puts us in that unique position to be Divinely Led.

So, do I have confidence for the next 20 years? Cautiously yes, but only if we continue to be led by the Lord. It can be so easy to fall into the trap of "patience, persistence, and perspiration" alone, and forget to be led by the Lord.



ChaplainWatch LifeWatch Project—Community Crisis Chaplains

As part of LifeWatch, ChaplainWatch has been led into Community Crisis Chaplains. Again, there are few road maps to model ourselves on. Yet we have begun to move forward with conviction. It is the only way we know how—to be Divinely Led.

Commencing 26 January 2020 with the Albert St murder and confirming our purpose and mission at the Raven St Hannah Clarke tragedy 19-23 February, 2020, Community Crisis Chaplains have attended over 30 critical crises throughout the city.

Police shootings, homicides, domestic violence, fatal house fire, each a traumatic event affecting many people. We have come to understand that while emergency services deal with primary victims, there is a vast cohort of people left to fend for themselves 'outside the thin blue line'. We call them 'secondaries'. A skilled intervention within 48 hours of a disaster can help reduce the impacts of trauma substantially. Some scholarly articles say it can be as high as a 70% reduction. If that is so, then this critical crisis gap we've identified, and now have been led into, is a vital place for ministry.

What is both amazing and confirming, is that at every incident Community Crisis Chaplains are accepted and appreciated, both by the emergency services and the public. Our presence and the skills brings healing at its raw intensity.

Also we have conducted candlelight vigils and a funeral as part of the healing power of presence.

We are now ready to conduct Crisis Field Training as a non-accredited PD. From this we hope to raise a rapid response team for call-out.

Next AGM I hope to announce that we have teams raised up throughout the state and even nationally.

STREETWATCH



After the decision last year to actively pursue the re-development of the VAKS online directory, Karen Howe continued to work closely with Community Information Support Services (who provide My Community Directory and Diary) to develop new technology that would allow the online directory to be more agile. Progress happened slowly with challenges in securing funding and the pressure of the Pandemic faced by the Community Sector.

It is with much gratitude and appreciation that we recognise Brentyn Parkin, Joshua Harding and the team from Community Information Support Services, because regardless of having no access to direct funding, they continued to work on the re-development of the VAKS website.

Their partnership and belief in the real purpose of the directory – providing a free online resource that connects service providers offering a feed, support, or assistance to those in need in our local communities – is highly valued.

I am pleased to announce that in October 2021, the new version of the VAKS website was launched. One of the key improvements delivered is the ability to provide real-time prompts to the service providers, ensuring the most accurate service information is provided for the end-user. We will now focus on training and awareness campaigns to increase the knowledge and use of this very special resource.

AWARDS & ACKNOWLEDGMENTS



SERVICE RECOGNITION AWARDS

For active engagement in a ChaplainWatch role over a period of time; engaging in continuous service throughout a defined period, in line with the expected engagement for that role.

2 Year's Service Award

- James Greene (NightWatch Team Member)
- Nicholas Rowe (NightWatch Team Member)
- Chloe Andrews (NightWatch Team Member)
- Connor Routley (NightWatch Team Member)
- Indiah Collings (NightWatch Team Member)



5 Year's Service Award

- Angie Herranz (NightWatch Coordinator)
- Anastasia Owens (NightWatch Team Member)
- Trent Meade (Management Committee Member)
- Leanne Malone (NightSafe Nurse)



10 Year's Service Award

- Mark Vincent (Management Committee Member)



Chaplain Lance Mergard OAM, Founder and Senior Chaplain of ChaplainWatch

CHAPLAINWATCH FOUNDERS' AWARDS

Recognising exemplary service in the demonstration of ChaplainWatch values in keeping with the attitudes and approaches upon which ChaplainWatch was founded.

While Lance Mergard is rightly recognised as the founder of ChaplainWatch, he did not do it alone.

Since 2011, Lance has awarded an outstanding member of the ChaplainWatch team, the Larry Evans Medal. Larry was one of the original team of four NightWatch Chaplains who commenced serving alongside Lance, before ChaplainWatch even existed, back in 2004. Along with Lance; Larry Evans carved the way in developing new and intentional ways of intervening through NightWatch, Colin Davis ensured that all the organisational foundation ChaplainWatch needed were in place, and; Melissa Johnson (Now Melissa Wallace), captured the vision immediately, and with her nursing skills and missional heart, showed the team how people matter.



Award Criteria:

- Excellence in service for the 12 months prior to nomination
- Ongoing demeanour and service demonstrating the value associated with the award, recognisable to others.
- At least one example in the 12 months prior to nomination which exemplifies the value associated with the award beyond what is usually expected.



The Lance Mergard Medal, For being Divinely Led

Awarded to: Dylan Clendinning, Team Leader, NightWatch Rockhampton

In 2020, Dylan took the call to take ChaplainWatch's ministry to Rockhampton and moved his entire life to a new town, a new role and a new NightWatch Ministry. Having been a volunteer Team Member in Brisbane, Dylan has taken on the chaplaincy ethos of seeking the peace and prosperity of a city and truly exemplifies this approach in Rockhampton, seeking not only to serve well overnight but to have a meaningful and positive impact on the community in which he considers himself a missionary.

The Larry Evans Medal, For Intentional Intervention

Awarded to: Kai Fitsimmons, Team Member, NightWatch Brisbane

Kai has served as a volunteer NightWatch Team Member in Brisbane since December 2019 and has been a regular, reliable and highly respected member of the team throughout that time. Kai combines his legal training to ensure he is well versed in NightWatch procedure, with leadership skills which he uses to support and encourage newer volunteers and a heart for making a difference. In 2021, Kai was commended by his teammate for knowing exactly what to do and providing a calm and clear head in an extremely difficult intervention involving the delivery of emergency CPR.



The Colin Davis Medal, For Owning Response-ability

Awarded to: Nick Obsto, Team Member, NightWatch Sunshine Coast

Nick has been a highly respected team member of both the NightWatch Brisbane, and NightWatch Sunshine Coast Teams, and received nominations from within both teams. Nick has provided a backbone for the newly formed Sunshine Coast team, through his solid grasp of NightWatch Procedure, his consistent availability and his support of new and developing team members. Nick has consistently ensured his own personal and professional development and demonstrates his passion, skill, knowledge and heart during every intervention. Recently Nick combined compassion to all these attributes, showing compassion and care to move a man from suicidality to being home safely and reconnected with family.

The Melissa Johnson Medal, Because People Matter

Awarded to: Saz Myers, NightSafe Assistant, NightWatch Brisbane

Saz has been a part of ChaplainWatch since her 18th birthday and continues to be a rock for the NightWatch Team in Brisbane. Saz consistently demonstrates care for both the people ChaplainWatch serves and for those she serves alongside. Saz demonstrates this through showing genuine interest and concern for other team members. Every year Saz ensures that the team is well fed for New Years and she personally supplements the volunteer pantry regularly. Saz is always prepared to serve on an additional night or in other precincts.



WITH MANY THANKS

THE QUEENSLAND GOVERNMENT



We thank the Queensland Government for their ongoing confidence, support and partnerships with ChaplainWatch. In Particular, we thank:

- Department of Communities, Housing and the Digital economy & **Minister Hon Leeanne Enoch MP.**
- The Department of the Attorney General and Justice & **Attorney General and Minister for Justice, Hon Shannon Fentiman MP**
- **Member for McConnell and Minister for Education, Industrial Relations and Racing, Grace Grace MP**

Also from the Queensland State Government we thank the following for your openness and cooperation by partnering with us to serve our community together

- The Office of Liquor and Gaming Regulation
- The Queensland Police Service
- The Queensland Ambulance Service
- Queensland Health

CHAPLAINWATCH DONORS AND SPONSORS

We are so humbled and grateful when we consider the huge support we receive from the community of Brisbane. Without each of you, we could not do what we do.

- The Rotary Club of Fortitude Valley
- Motorama Nissan
- Secure Parking
- Greig-Asbury Foundation
- St Paul's Anglican East Brisbane
- Hope Centre International
- Regular Direct Debit Donors
- Everyone who attended the 2020 Purple and White Ball

Thank you

STATISTICS

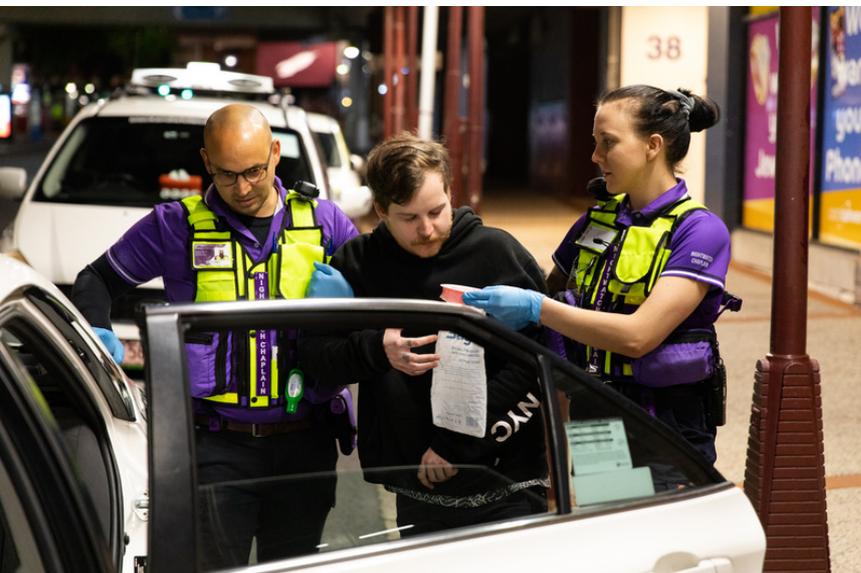


NIGHTWATCH & NIGHTSAFE INTERVENTIONS



WE COMPLETED A TOTAL OF
5228
TOTAL
NIGHTWATCH INTERVENTIONS
IN 2020-2021

WE COMPLETED A TOTAL OF
941
TOTAL
NIGHTSAFE INTERVENTIONS
IN 2020-2021



IN THOSE INTERVENTIONS WE
ASSISTED
6169
PEOPLE
IN 2020-2021

PEOPLE SERVED NIGHTWATCH & NIGHTSAFE

**QLD
6169**

GLADSTONE 252

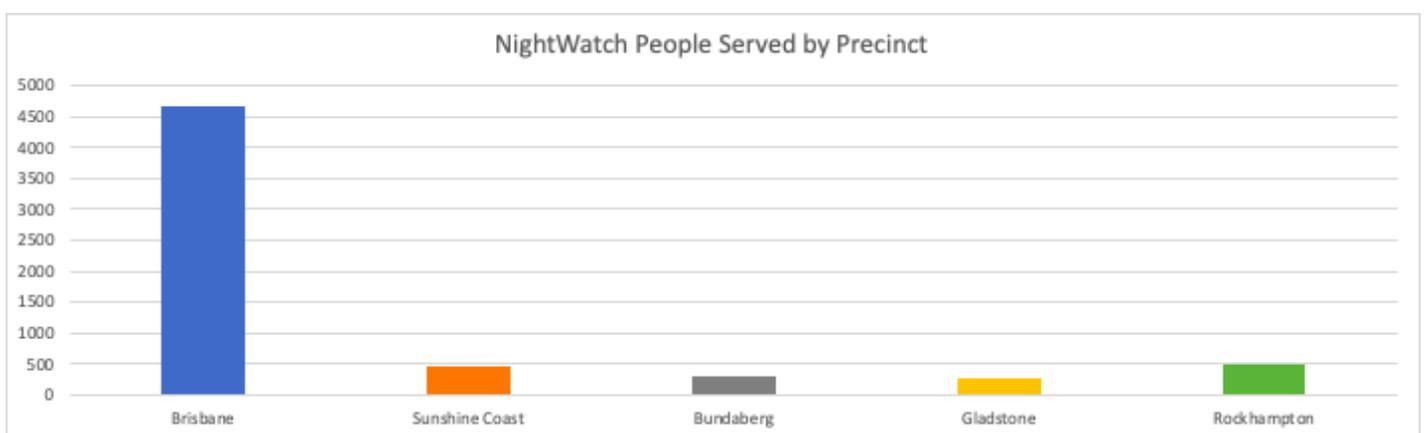
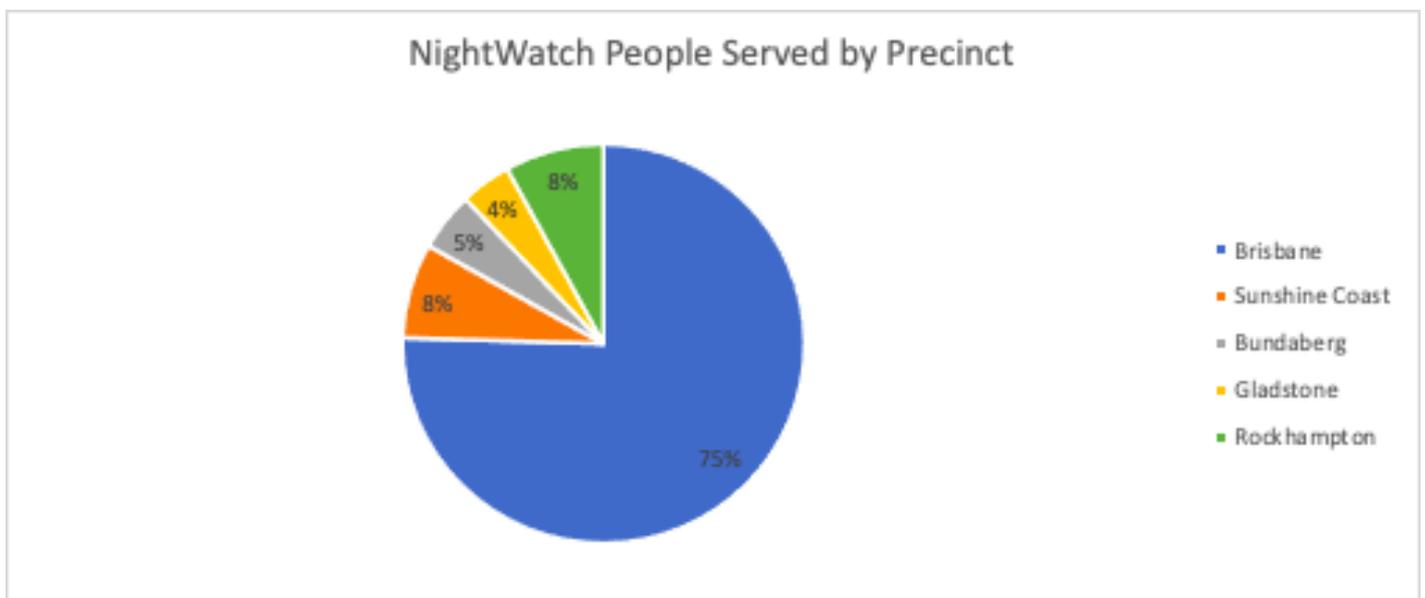
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BUNDABERG 294

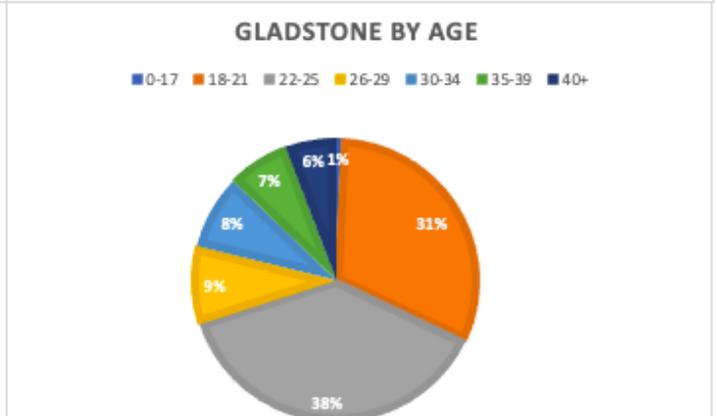
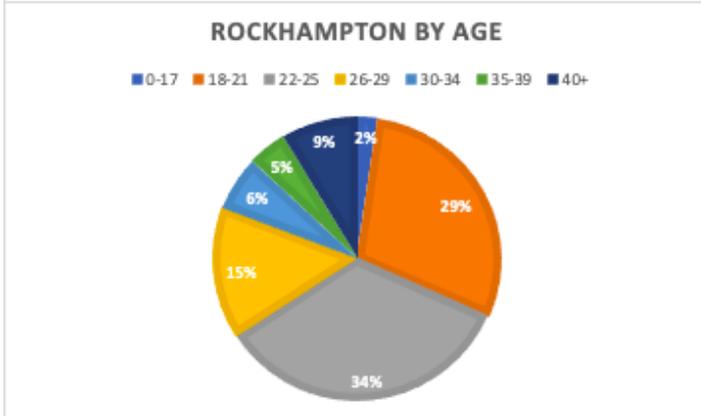
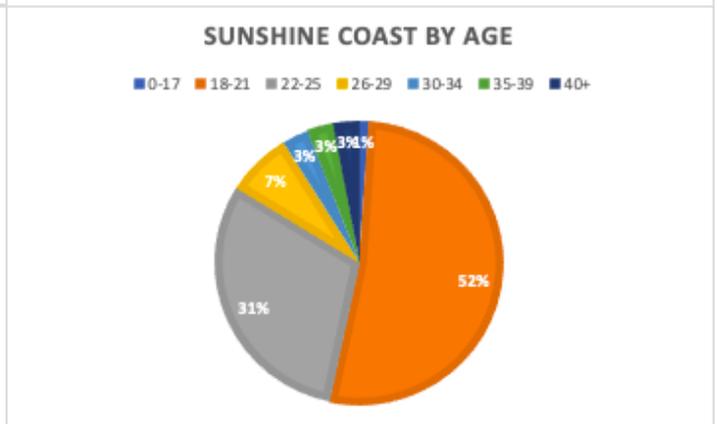
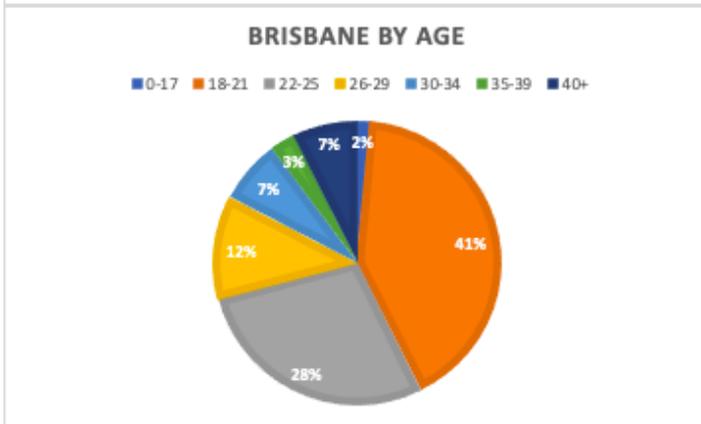
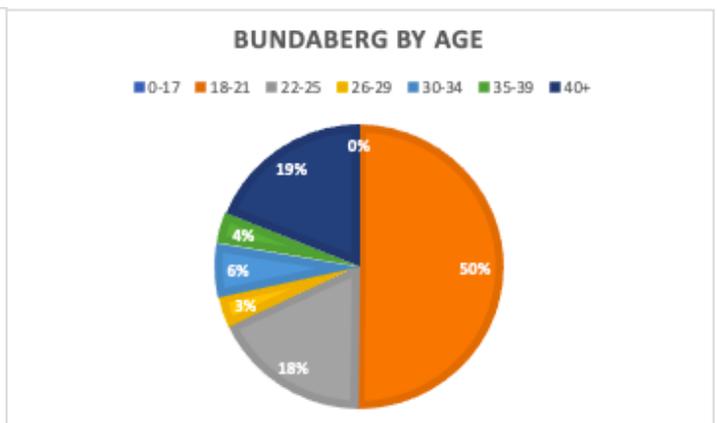
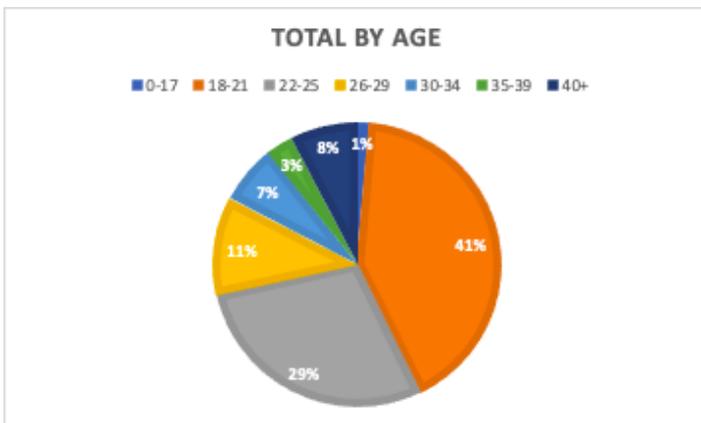
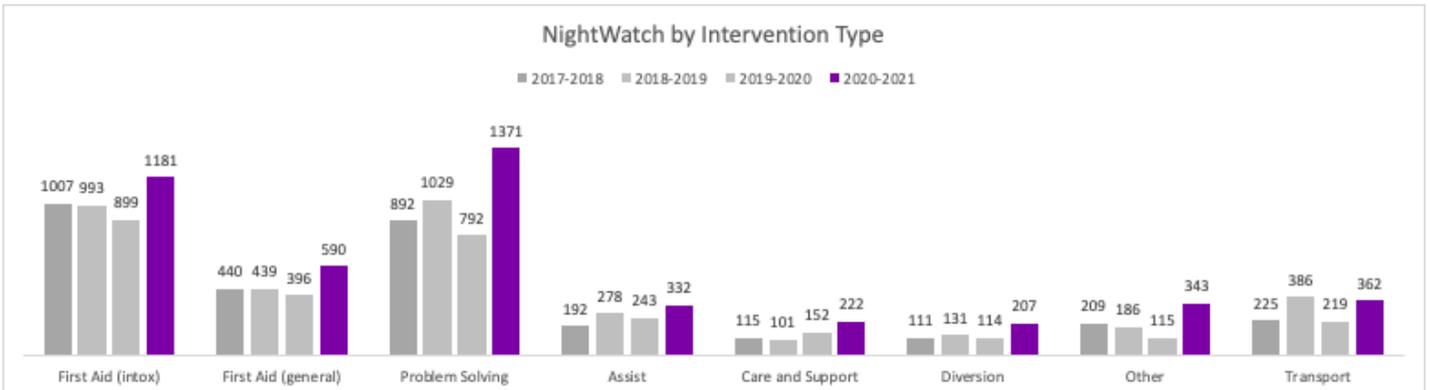
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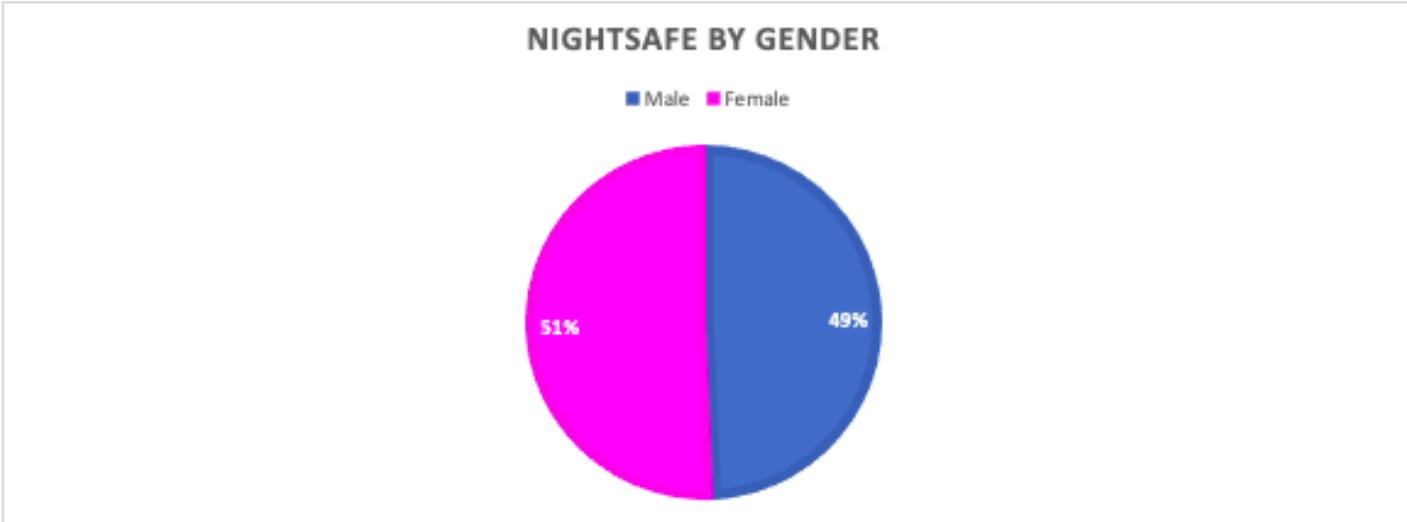
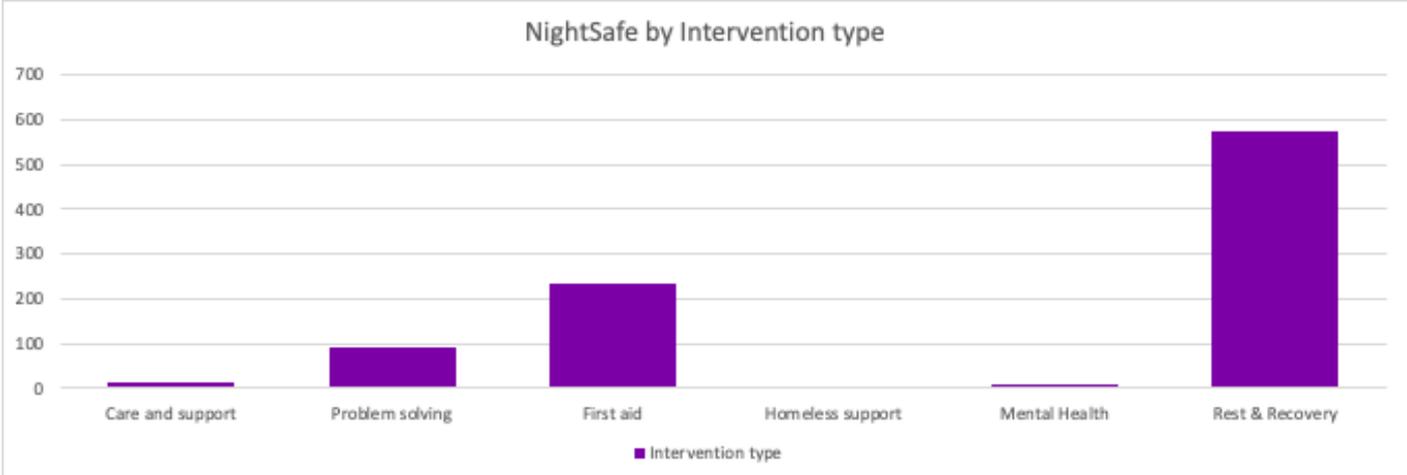
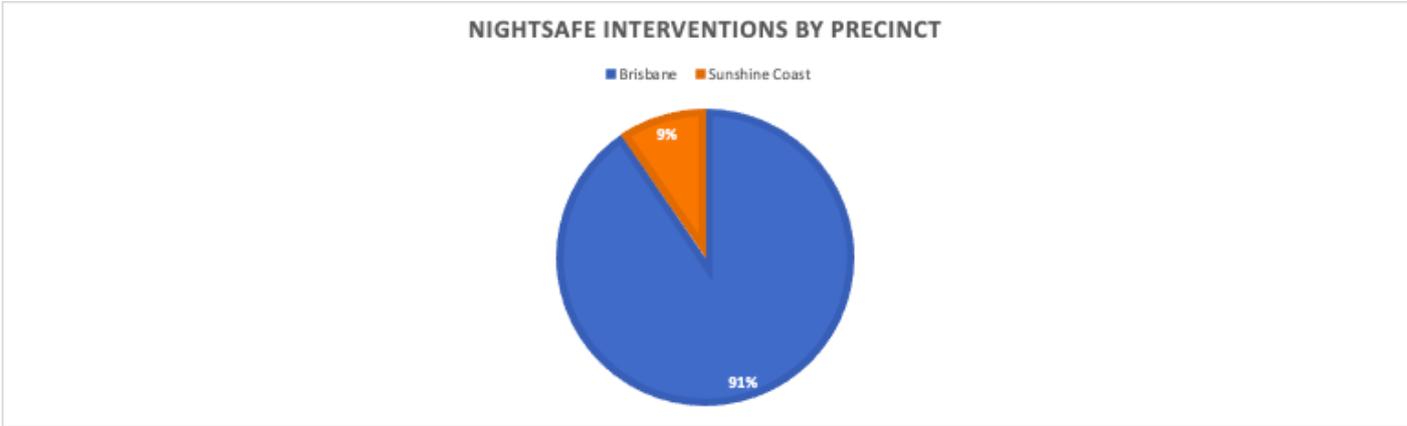
NIGHTWATCH & NIGHTSAFE STATISTICS 2020-2021



NIGHTWATCH STATISTICS 2020-2021



NIGHTSAFE STATISTICS 2020-2021



FINANCIAL REPORTS



TREASURER'S REPORT

ChaplainWatch Inc. completed another year of successful operations, and this report covers the financial details of the operations for the year ending the 30th of June 2021.

The Management Committee of ChaplainWatch Inc. have the financial books audited externally,

- to comply with the ChaplainWatch Inc. rules;
- as a part of the agreement with the State Government for funding;
- to comply as a Level 3 Incorporated Association in Queensland and;
- as a charity registered with the Australian Charities and Not-for-Profit Commission.

Michael G Flint, CPA of Smart Audit Pty Ltd Trading as SMART AUDIT AUSTRALIA, was re-appointed as auditor at the last AGM. However, due to funding expansion during the 2020-21 financial year, ChaplainWatch's revenue exceeded the limit of the auditor appointed. As a result, Rob Florence, FCPA of FLORENCE AUDIT & ASSURANCE, was appointed as auditor at an Extraordinary Meeting held on the 19th of July 2021. The Auditor's Report for 2020-2021 is attached herewith. Some key areas have been highlighted below.

The income for the year increased by approximately \$601,000 over the previous year to \$1,573,728 mainly due to the increased funding by the Department of Communities to cover new precincts. Expenses increased by approximately \$535,000 resulting in a surplus of \$99,536 for the year in comparison to a surplus of \$32,794 in the previous year. The cash balance improved by \$292,723 and the Net Asset position improved by \$111,336 during the financial year.

ChaplainWatch Inc. is well set for another year of providing its services to the public. I wish Jesse, Lance, and the team all the success.

It is my privilege to present this Treasurer's Report containing the following Profit and Loss Statement, Balance Sheet, and Statement of Cash Flow for the 2020-2021 financial year for adoption.



KALUM DE SILVA



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